



Ti Melen

Rates incl. breakfast	RATE in N\$ 01.03.2024-28.02.2025
Room - per person sharing	1600
Room - single use	2100
0 - 3 years sharing with full paying adults*	free
4 - 12 sharing with 1-2 full paying adults*	1100
13 and older sharing with 2 full paying adults*	1600

* Family Room: A max. of 2 children 12 years or younger or 2 adults can share with 2 adults. Double Room: A max. of 1 child 12 years or younger can share with 2 adults.
The quoted rates are per person per night and include 15% VAT and 2% Bed Levy.

Kindly note that the above rates are subject to change in the event of the devaluation of the Namibian Dollar/South African Rand and/or an increase in government taxes and levies where applicable.

CONTACT DETAILS

Reservation

Ondili c/o Namibia Travel Consultants · Tel: +264 61 240020 · Fax: +264 61 3042940 · Mail: reservations@timelen.com

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WINDHOEK

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Terms and Conditions

All reservations should be confirmed in writing. Provisional reservations will be held for 14 days from the date of receiving the provisional booking confirmation.

- Provisional bookings arriving within 28 days will only be held for 72 hours.
- Provisional bookings arriving within 14 days will only be held for 48 hours.
- All provisional bookings may automatically be released if no confirmation or written request for an extension has been received within the time or on the date of expiry of provisional booking.

CANCELLATION POLICY for individual reservations (FIT) 1- 6 people

A 10% non-refundable deposit (commitment) is required to secure a confirmed booking.

- Cancellation from time of confirmation till 29 days before arrival: 10% of total
- Cancellation within 4 weeks (28 days inclusive) before arrival: 25% of total
- Cancellation 3 weeks (21 days inclusive) before arrival: 50% of total
- Cancellation 2 weeks (14 days inclusive) before arrival: 75% of total
- Less than 1 week (7 days inclusive) before arrival: 90% of total
- No show or less than 24hrs: 100% of total booking

CANCELLATION POLICY for groups with 7 people and more:

- Cancellation 56 – 29 days before arrival: 10% of total
- Cancellation within 4 weeks (28 days inclusive) before arrival: 25% of total
- Cancellation 3 weeks (21 days inclusive) before arrival: 50% of total
- Cancellation 2 weeks (14 days inclusive) before arrival: 75% of total
- Less than 1 week (7 days inclusive) before arrival: 90% of total
- No show or less than 24hrs: 100% of total booking

We do reserve the right to contact you should we require the rooms of the contingent blocked for a confirmed booking request and would request you release any unconfirmed rooms within one working day.

PAYMENT

All individual bookings are provisional until the requested 10% deposit is received. Payment on confirmed bookings can be done by EFT or will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances must be submitted per EFT latest 30 days prior to arrival or will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

BLOCK BOOKINGS

A limited number of Block-bookings will be considered on special requests, however the following terms and conditions apply:

- Provisional rooming list and room allocation to be supplied 180 days prior to arrival by the Tour Operator holding the rooms.
- Preliminary rooming list and room allocation to be supplied 90 days prior to arrival by the Tour Operator holding the rooms.
- Final numbers and room lists must be supplied by the Tour Operator holding the rooms, 60 days prior to arrival – from 56 days (8 weeks) prior to arrival this cancellation policy will apply.
- The best policy for both parties involved is to keep Namibia Travel Consultants updated at all times - as you receive your rooming lists, send it through to us to avoid unnecessary follow-ups and room release requests.

Confirmed reservations made and cancelled within the cancellation period will be charged according to the cancellation policy. Should you cancel a booking we will acknowledge it in writing. Please ensure that your cancellation has been processed and that you have received written confirmation that it is cancelled.

CHILDREN'S POLICY

Adults accompanied by children take full responsibility for the conduct and safety of their children. Children under the age of 12 might be not allowed to take part in all activities offered.

CHECK IN / OUT TIMES

Check-in at 14h00 and check-out at 10h00.
These times can be flexible with prior arrangement.

